

# **Oronsay House Access Statement**

## **Introduction**

Our home is set on the main road into Alnwick from the A1 just 175 yards outside the Hotspur Tower and offers five guest rooms. The house was built in 1880 and, whilst we aim to meet the needs of all our guests, there are some period features which might make access difficult for people with limited mobility. Public areas are spread over three floors and there are steps up into the house at each entrance. The rooms in the top floor have restricted head height in places.

Unfortunately none of the rooms are accessible for wheelchair users.

## **Pre-Arrival**

Our car park is at the rear of the house off the alley on the left hand side of the house. The ground here rises to first floor level.

We are less than 175 yards (160 metres) from the town centre with all its amenities so we are ideally situated for those travelling without a car. We can also offer a "meet and greet" service to collect guests from Alnmouth Station.

There are several local taxi companies; we can make bookings in advance for you if requested.

Breakfast menus can be provided in large print if required. We regret we do not have facilities to prepare documents in Braille.

Our website ([www.oronsayhouse.co.uk](http://www.oronsayhouse.co.uk)) provides pictures of our accommodation and further information about the services we provide.

You can contact us by telephone or e-mail. Please see the "Contact Information" section of this document for full details.

## **Arrival and Car Parking**

Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.

To ensure your accommodation is ready we ask that guests do not normally arrive before 4.00pm. Earlier arrival may, however, be possible by arrangement.

Parking to the rear of the house and the entrance to our reception area is directly from the car park. Please park in one of the marked bays.

We offer assistance with luggage.

## **Car Park Entrance**

There are 6 steps of 7 inches (17cm) and one of 8½ inches (21cm) leading from the car park up to the rear reception area. The car park door is normally unlocked between 08:00 and 21:00 but please ring the doorbell on your arrival so that we can welcome you.

## **Front Entrance**

There are 3 steps of 6 inches (15cm) leading from Bondgate Without up to the front door.

The front door is normally open between 08:00 and 21:00 but please ring the doorbell on your arrival.

## **Guest Accommodation – Public Areas**

The hallway from the front entrance leads past the dining room to the stairs up to the first half landing. There are 14 steps of 7 inches (17cm) with a hand rail to the side.

The hallway from the rear (car park) reception leads through the guest lounge, past a toilet which is available to guests to 3 steps of 7 inches (17cm) down to the first half landing.

From the first half landing there are 5 steps of 7 inches (17cm) with a hand rail to the side up to the first floor landing.

From the first floor landing there are 13 steps of 7 inches (17cm) with a hand rail to the side leading up to the second half landing.

From the second half landing there are 6 steps of 7 inches (17cm) with a hand rail to the side up to the second floor landing.

We have five guest bedrooms, three are situated on the second floor and two are situated on the first floor (please see section "Bedrooms" for more information).

The house is centrally heated throughout but temperatures can be adjusted in each room to suit individual requirements. Additional heating and fans are available on request.

## **Lounge and Dining Room**

Guests are welcome to use the guest lounge at any time.

The lounge is carpeted and has two chairs and a coffee table. Additional seating can be moved into there from the dining room but space is limited. There is a television with DVD/CD player and Freeview.

A selection of local information, maps and magazines is available in the lounge. Board games are available on request.

Breakfast is served in the carpeted dining room and guests who wish to bring back take-away meals in the evening are asked to eat them in the dining room rather than their bedrooms. Plates, cutlery and condiments will be provided on request.

## **Bedrooms**

Bedrooms are on the first and second floors and are carpeted throughout. There are en suite facilities in all rooms consisting of a shower, WC and wash basin.

All rooms have a television with DVD/CD player and Freeview.

Tea and coffee facilities are provided. Fresh milk is available on request.

We also provide a hair dryer and digital alarm clock in every room. Sewing materials are available on request.

Our beds are normally made up with microfibre duvets. All pillows are synthetic. We are happy to provide sheets and blankets if preferred. Please specify before your arrival if required.

There are wardrobes, and other storage (drawers / cupboards / shelves) in all rooms.

There is a folder in each bedroom which contains further information about the house and details of emergency contacts including doctors and hospitals.

### **Bedroom 1**

Bedroom 1 is to the right on the first floor landing. This room has two 3 foot single beds.

## **Bedroom 2**

Bedroom 2 is straight ahead on the first floor landing. This room has a 6 foot double bed.

## **Bedroom 3**

Bedroom 3 is immediately to the right on the second floor landing. This room has two 3 foot single beds. There is restricted head height to one side of one of the beds.

## **Bedroom 4**

Bedroom 4 is beyond bedroom 3 and to the right on the second floor landing. This room has a 5 foot double bed. There is restricted head height to one side of the bed.

## **Bedroom 5**

Bedroom 5 is straight ahead on the second floor landing. This room has a 3 foot single bed which can only be accessed from one side. There is restricted head height in part of the room.

## **Additional Information**

We have recently installed a fire alarm system to BS5839 and there are detectors and alarms in every room. Please advise us if you have a hearing impairment and might not hear this. The building can be evacuated either via the front door or the car park entrance. The meeting point is in the car park.

We do not permit smoking anywhere in the house but you may smoke in our car park. Please use the ash tray which can be found near the bottom of the steps.

We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.

We are happy to refrigerate any medication. We can also keep any perishables in our fridge for a limited period.

Mobile phone reception in Alnwick is generally fine although reception for Orange users is inconsistent in our house.

## **Contact Information**

Address: Oronsay House, 18 Bondgate Without, Alnwick, Northumberland, NE66 7PP.

Telephone number: 01665 603175. When we are away from home this number is diverted to our mobile phone.

Mobile Phone: for text messages 07973 518961 or 07967 639087

E-mail address: [info@oronsayhouse.co.uk](mailto:info@oronsayhouse.co.uk)

Website: [www.oronsayhouse.co.uk](http://www.oronsayhouse.co.uk)

We are open all year but do take occasional days off.

## **Future Plans for Our House**

Having recently spent over £200,000 on a major refurbishment we currently have no plans for further changes!

If you require further details or have any comments about the services we provide do not hesitate to contact us.